

Tel: +32 2 778 01 30 Fax: +32 2 778 01 43

@: bdo@bdointernational.com
www.bdo.global

BDO International Limited Contact address: The Corporate Village, Brussels Airport Elsinore Building, Leonardo Da Vincilaan 9 - 5/F 1930 Zaventem, Belgium

20 June 2022

Mr. Ken Siong
Program and Senior Director
International Ethics Standards Board for Accountants
International Federation of Accountants
529 5th Avenue
New York, New York 10017
USA

Re: Proposed Technology-related Revisions to the Code

Dear Mr. Siong,

BDO International Limited<sup>1</sup> (BDO) is pleased to have the opportunity to comment on the International Ethics Standards Board for Accountants' (IESBA or Board) Exposure Draft (ED) in respect of *Proposed Technology-related Revisions to the Code* (the ED).

#### General comments

1. BDO agrees that the revisions are key in ensuring that the IESBA Code's provisions remain relevant and fit for purpose to respond to the transformative effects of major trends and developments in technology in relation to the accounting profession.

- 2. BDO agrees that the public interest will be served with these technology-related proposals, as the proposals more clearly delineate the boundaries of technology-related services that are permissible for firms to provide to their audit clients. However, some of the changes proposed do not seem to directly relate to technology, and as such BDO failed to see the connection with the technology project. These areas have been indicated in our detailed comments as set out below.
  - 3. BDO welcomes and generally supports the clarification that the requirements of the independence standards apply, regardless of the method used in delivering the services, however BDO has suggested amendments to certain of the proposed technology-related revisions, to avoid unintended consequences and to ensure consistent application of the IESBA Code.
  - 4. BDO encourages the IESBA to consider providing practical guidance on some of the revisions (as indicated in the detailed comments below) in the form of application material as well as IESBA Staff Guidance material.

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## **Responses to Specific Questions**

A. Request for Specific Comments and Responses

Technology-related Considerations When Applying the Conceptual Framework

- 1. Do you support the proposals which set out the thought process to be undertaken when considering whether the use of technology by a PA might create a threat to compliance with the fundamental principles in proposed paragraphs 200.6 A2 and 300.6 A2? Are there other considerations that should be included?
- 5. BDO supports the need to set out the thought process to be undertaken when considering whether the use of technology by a Professional Accountant (PA) might create a threat to compliance with the fundamental principles. However, BDO is of the view that the process as outlined in proposed paragraphs 200.6 A2 and 300.6 A2 does not clearly link the considerations to the threats to compliance with the fundamental principles.
- 6. BDO suggests that the considerations listed in proposed paragraph 200.6 A2 and 300.6 A2 be aligned to the last bullet in concluding on the threat that might be created to clarify how these translate into specific threats to compliance with the fundamental principles.

Determining Whether the Reliance on, or Use of, the Output of Technology is Reasonable or Appropriate for the Intended Purpose

- 2. Do you support the proposed revisions, including the proposed factors to be considered, in relation to determining whether to rely on, or use, the output of technology in proposed paragraphs R220.7, 220.7 A2, R320.10 and 320.10 A2? Are there other factors that should be considered?
- 7. BDO is generally supportive of the proposed revisions, including the proposed factors to be considered, in relation to determining whether to rely on, or use, the output of technology in proposed paragraphs R220.7, 220.7 A2, R320.10 and 320.10 A2.
- 8. Proposed paragraph 220.7 A2 and corresponding 320.10 A2 includes a consideration relating to the reputation of the developer of the technology. BDO's view is that reputation is not necessarily a reliable measure of the quality of technology because the evaluation of reputation is subjective and somewhat unreliable without the performance of a due diligence. Indeed, focusing on the reputation of the developer may cause a PA to underestimate the importance of other, more objective, factors in this analysis.
- 9. While we concur that a bad reputation may impact whether reliance on the output of technology is reasonable, BDO suggests that the proposed revisions clarify how the reputation of the software developer is assessed and how this factor impacts software developers where it is not possible to assess their reputation.
- 10. Proposed paragraph 320.10 A2 includes a factor relating to the PA's ability to understand the output from the technology for the context in which it is to be used. BDO is of the view that this factor should be expanded to clarify that either the PA has the ability to understand or has access to knowledge, skills and experience required to obtain an understanding.

11. With reference to proposed paragraph 220.7 A3, BDO believes that this proposed application material should clarify that when the PA does not have the required expertise to determine whether reliance can be placed, they have access to the knowledge, skills and experience needed to assist to PA in making such a determination.

Consideration of "Complex Circumstances" When Applying the Conceptual Framework

- 3. Do you support the proposed application material relating to complex circumstances in proposed paragraphs 120.13 A1 to A3?
- 12. BDO acknowledges and supports IESBA's intention to provide more guidance to PAs on the navigation of complex circumstances and we agree that this is not a new phenomenon specific to technology, as indicated in paragraph 23 of the explanatory memorandum. However, BDO's view is that the proposed guidance provided on complex circumstances in proposed paragraph 120.13 A1 A3 states the obvious, is not useful and will have little to no impact on the PA's approach to these circumstances.
- 13. Furthermore, "complex circumstances" is not defined. The distinction between "complex", "difficult" and "complicated" is also not clear. This may result in inconsistent application in practice.
- 14. "Complex" is a relative term and the interpretation of circumstances being complex will vary depending on the individual PA's background, skills, and training as well as experience. Whilst BDO does not object to this inclusion, we do not consider these proposed paragraphs to add value nor provide useful guidance in the management of said "complex" circumstances.
- 15. In terms of practical application, proposed paragraphs 120.13 A1-A3 create difficult reading in that it is not clear what the IESBA Code requires from PAs. While BDO supports the inclusion of examples in the IESBA Code to aid in the management of complex circumstances, BDO does not believe that the current proposed application material is practical enough to guide a PA in managing these circumstances nor to facilitate consistent application thereof and therefore does not view the inclusion of this paragraph as valuable.
- 16. BDO suggests that "complex circumstances" be clearly defined in the IESBA Code, including outlining elements, variables and assumptions that make a circumstance complex. This clarity will aid in consistent application and make the mitigating factors listed in proposed paragraph 120.13 A3 more practical to apply.
- 17. Furthermore, BDO recommends that the IESBA compliment the proposed revisions with Staff Guidance that clearly shows the link between technology and complex circumstances, including illustrative examples to demonstrate what is expected of the PA in these circumstances.
  - 4. Are you aware of any other considerations, including jurisdiction-specific translation considerations (see paragraph 25 of the explanatory memorandum), that may impact the proposed revisions?

18. The translation of "complex" raises concerns. As outlined in paragraph 13 above, the difference between "complex", "difficult" and "complicated" is not clear and these terms could be used interchangeably in various languages. A clear definition of complex circumstances will assist in addressing this challenge.

# Professional Competence and Due Care

- 5. Do you support the proposed revisions to explain the skills that PAs need in the digital age, and to enhance transparency in proposed paragraph 113.1 A1 and the proposed revisions to paragraph R113.3, respectively?
- 19. BDO agrees that technology gives rise to potential threats to the fundamental principles and supports the need to explain the skills that PAs need in the digital age, as well as the need to enhance transparency.
- 20. For a PA to demonstrate professional competence as required by section 113 of the IESBA Code, the PA is required to be competent in all skills contained in the International Educational Standards (IES). BDO questions why the IESBA Code would then only highlight three of these skills, namely interpersonal, communication and organisational skills in 113 A1 (b). BDO recommends that is it more appropriate for the IESBA Code to contain a general reference to the three broad categories outlined by the IES, being the standards that prescribes the competency framework for PA, namely:
  - a. Technical Competence
  - b. Professional Skills
  - c. Professional Values, Ethics and Attitudes.
- 21. BDO encourages the IESBA to develop implementation guidance to make it clear that the proposed revisions contained in paragraph 113.A1 aim to highlight the professional competencies needed to interpret and apply the results of tasks completed using technology and that these proposed revisions build on the role and mindset revisions.
  - 6. Do you agree with the IESBA not to include additional new application material (as illustrated in paragraph 29 of the explanatory memorandum) that would make an explicit reference to standards of professional competence such as the IESs (as implemented through the competency requirements in jurisdictions) in the Code?
- 22. BDO notes the IESBA's decision to not include reference to the IES. BDO agrees that it is not appropriate to reference specific skills required, for example technical skills but we are of the view that it is appropriate to include a general reference to the three broad categories outlined by the IES, as indicated in paragraph 20 above.
- 23. BDO further suggests that IESBA Staff guidance will be a useful aid to identify specific skills applicable to a PAs situation as well as assessing the competence level when complying with proposed paragraph 113.1 A1.

## Confidentiality and Confidential Information

- 7. Do you support (a) the proposed revisions relating to the description of the fundamental principle of confidentiality in paragraphs 114.1 A1 and 114.1 A3; and (b) the proposed Glossary definition of "confidential information?"
- 24. BDO supports the proposed revisions relating to the description of the fundamental principle of confidentiality in paragraphs 114.1 A1 and 114.1 A3 as well as the proposed Glossary definition of "confidential information".
- 25. With reference to proposed paragraph 114.1 A1, which requires the PA to take appropriate action to secure information, BDO's view is that the minimum acceptable action required by the PA in terms of securing the information is not clearly stipulated and consistent application of this provision would be challenging.
- 26. To this end, BDO suggests that the proposed revisions clarify the minimum acceptable action required by the PA in terms of securing the information either through additional application material or IESBA Staff Guidance material.
  - 8. Do you agree that "privacy" should not be explicitly included as a requirement to be observed by PAs in the proposed definition of "confidential information" in the Glossary because it is addressed by national laws and regulations which PAs are required to comply with under paragraphs R100.7 to 100.7 A1 of the Code (see subparagraph 36(c) of the explanatory memorandum)?
- 27. BDO agrees that "privacy" should not be explicitly included as a requirement to be observed by PAs in the proposed definition of "confidential information" in the Glossary for the reasons outlined in paragraph 36 (c) of the explanatory memorandum.

### Independence (Parts 4A and 4B)

- 9. Do you support the proposed revisions to the International Independence Standards, including:
  - a) The proposed revisions in paragraphs 400.16 A1, 601.5 A2 and A3 relating to "routine or mechanical" services.
  - b) The additional proposed examples to clarify the technology-related arrangements that constitute a close business relationship in paragraph 520.3 A2. See also paragraphs 40 to 42 of the explanatory memorandum.
  - c) The proposed revisions to remind PAs providing, selling, reselling or licensing technology to an audit client to apply the NAS provisions in Section 600, including its subsections (see proposed paragraphs 520.7 A1 and 600.6).

### a) Routine and Mechanical services

28. BDO supports the proposed revisions in paragraphs 601.5 A2 and A3 relating to "routine and mechanical" services in clarifying that the principles contained in the IESBA Code apply regardless of whether the services are provided by a person or technology employed by the firm.

- 29. With respect to proposed paragraph 400.16 A1, BDO does not see the link to "routine or mechanical". This proposed addition rather addresses manual or automated services in clarifying that even when non-assurance services provided by the PA are automated, the prohibition relating to management responsibility applies. While we do not object to the proposed addition, if this is not the intention, BDO encourages the IESBA to review the wording.
- 30. BDO questions whether it is appropriate to include "how the technology functions" contained in proposed paragraph 601.5 A2 as a consideration as this does not result in a definitive answer as to whether the services would be routine or mechanical.
- 31. Furthermore, the factor "how technology functions" could be interpreted as a factor for considering whether the services are manual or automated and not in determining whether the service is routine or mechanical.
- 32. To this end, BDO suggests that proposed paragraph 601.5 A2 be deleted and the wording of proposed paragraph 601.5 A1 be amended as follows:
  - Accounting and bookkeeping services, <u>whether manual or automated</u> that are routine or mechanical:
- 33. BDO questions why similar revisions were not proposed to 602.3 A1. To this end, BDO recommends that the wording of this paragraph be amended as follows:
  - Such services, <u>whether manual or automated</u>, require little to no professional judgment and are clerical in nature.

## b) Close business relationship

- 34. BDO supports the additional proposed examples to clarify the technology-related arrangements that constitute a close business relationship in paragraph 520.3 A2.
- 35. Having said that, BDO believes that the existence of a business relationship between the firm and the client purchasing the technology will depend on an agreement between the firm and the said client relating to the transaction. In cases where the agreement is solely between the third-party provider and the client, BDO believes this will not constitute a business relationship. Application material to explain this will be useful.
- 36. As part of future amendments to the IESBA Code, BDO suggests that a definition of "business relationship" be added to the IESBA Code to clarify what constitutes a business relationship to support the consistent application of the IESBA Code.

#### c) Applicability of NAS provisions

37. BDO supports the proposed revisions to remind PAs providing, selling, reselling or licensing technology to an audit client to apply the NAS provisions in Section 600, including its subsections. Having said that, BDO recommends expanding the proposed provisions of the IESBA Code specifically as it relates to reselling as explained in paragraphs 38 to 40 below.

# Reselling

38. No definition was proposed for "reselling". BDO believes that a definition of "reselling" is important, especially in the light of paragraph 39 of the explanatory memorandum, which indicates that the intent of IESBA is to include instances when reselling consist of a "pass-through" of products developed by third parties to audit clients with no other

- services attached or could also combine ancillary/ associated services provided by the firm or a network firm with the product being resold.
- 39. For the definition of "reselling", BDO also believes that it would be important to consider any commission that might be received and how a lack of compensation would impact whether the act constitute "reselling".
- 40. More clarity is requested on how the self-interest threat will result from the reselling of the technology, where the firm is not a party in the transaction between the third-party technology provider and the client.

## Advice and recommendations

41. BDO believes that additional guidance relating to circumstances when a firm only provides advice and recommendations to an audit client regarding the purchasing of technology, without being a party in the transaction will be useful.

# Prohibition of services

- 10. Do you support the proposed revisions to subsection 606, including:
  - a) The prohibition on services in relation to hosting (directly or indirectly) of an audit client's data, and the operation of an audit client's network security, business continuity and disaster recovery function because they result in the assumption of a management responsibility (see proposed paragraph 606.3 A1 and related paragraph 606.3 A2)?
  - b) The withdrawal of the presumption in extant subparagraph 606.4 A2(c) and the addition of "Implementing accounting or financial information reporting software, whether or not it was developed by the firm or a network firm" as an example of an IT systems service that might create a self-review threat in proposed paragraph 606.4 A3?
  - c) The other examples of IT systems services that might create a self-review threat in proposed paragraph 606.4 A3?

# a) Hosting an audit client's data

# **Hosting**

- 42. BDO supports the prohibition on services in relation to the operation of an audit client's network security, business continuity and disaster recovery function because these services result in the assumption of a management responsibility.
- 43. With respect to services provided in relation to hosting an audit client's data, BDO is not supportive of an outright prohibition for the reasons outlined below.
- 44. Paragraph 8 of the explanatory memorandum states that the proposed technology-related revisions to the extant IESBA Code have been developed in a principles-based manner in order to preserve the relevance of the IESBA Code as technology evolves. BDO believes that the outright prohibition of hosting of audit client's data is not aligned to the principles-based nature of the IESBA Code.

- 45. The concept "hosting of an audit client's data" is undefined and therefore open to interpretation. This will result in inconsistent application of the proposed requirements. BDO's view is that the IESBA Code should provide an enabler to understand where the provision of hosting services starts and stops.
- 46. To this end, BDO recommends that the proposed revisions be expanded to include a definition of "hosting of an audit client's data".

#### **Data**

- 47. The term "data" is undefined and broad in scope. Data can be easily copied, moved and reorganised. Data may consist of financial and/or non-financial data and certain data is more relevant to the audit and to management than other data. Data may be historic and have no relevance to the current audit or operations of the business.
- 48. BDO recommends that the proposed revisions be expanded to include a definition of "data", where the distinction between physical data assets such as secretarial records of the client and data in electronical format is considered, as well as clarify whether the IESBA intends to include financial and non-financial data in the scope of providing hosting services.
- 49. BDO questions whether the prohibition effectively addresses the threat that is created from providing hosting services to the audit client and is concerned that the proposed prohibition will give rise to unintended consequences, including inadvertent breaches of the IESBA Code.
- 50. BDO's view is that the IESBA Code should retain the principles-based approach and require the PA to consider the specific type of data being hosted, the method of hosting and the purpose of hosting the data in concluding whether management responsibility is assumed in hosting data of an audit client. Application guidance relating to each aspect that the PA is required to consider will be useful in achieving consistent application of the IESBA Code.

# b) Withdrawal of presumption

- 51. BDO agrees that off-the-shelf programmes do not necessarily eliminate threats created by using technology, and therefore BDO supports the addition of "Implementing accounting or financial information reporting software, whether or not it was developed by the firm or a network firm" as an example of an IT systems service that might create a self-review threat in proposed paragraph 606.4 A3.
- 52. BDO is of the view that the presumption contained in extant subparagraph 606.4 A2(a) and (b) provides clear guidelines for PAs and allows for consistent application of the requirements across jurisdictions. The IESBA Code provides clear guidance on when a self-review threat arises. BDO's view is that extant paragraphs 606.4 A2 (a) and (b) provide useful guidance on when a self-review threat does not arise.
- 53. BDO suggests that the exemption would still be applicable to IT systems that have no impact on the internal controls over financial reporting nor the generation of information that forms part of the accounting records or financial statements.
- 54. To this end, BDO suggests that the presumption not be withdrawn, but rather be amended to elaborate on what would be acceptable services in the light of the addition in proposed paragraph 606.4 A3.

# c) Examples of IT Services

- 55. BDO supports the other examples of IT systems services that might create a self-review threat in proposed paragraph 606.4 A3.
- 56. To achieve consistency across the proposed revisions, BDO suggests that the IESBA consider including "selling, reselling or licensing technology" to 606.2 A1 as an example of an IT systems service as well as to 606.4 A3.
- 57. BDO believes that Cybersecurity assurance services may create a self-review threat and suggests that the IESBA consider including "providing assurance services relating to Cybersecurity" to 606.2 A1 as an example of an IT systems service as well as to 606.4 A3.
  - 11. Do you support the proposed changes to Part 4B of the Code?
- 58. BDO supports the proposed changes to Part 4B of the Code.
- 59. Although we have no objection to, or further comment on the addition of non-financial information, for example environmental, social and governance disclosures made to paragraph 900.1, BDO questions the relevance of this amendment to the technology project because the link to technology is not immediately evident.

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We appreciate the opportunity to comment on the ED, which has proven to be a substantial publication by the IESBA. We hope that our comments and suggestions will be helpful to you in your deliberations and development of future recommendations.

Please contact me should you wish to discuss any of these comments.

Yours sincerely, BDO International Limited Chris Smith Global Head of Audit and Accounting